



TITOKI HOUSE

BED AND BREAKFAST

Cancellation Policy

At Titoki House, we understand that plans can change unexpectedly. To ensure a smooth experience for all our guests, if you have a confirmed booking, we have the following cancellation policy.

Standard Reservations

- Cancellations made 14 days or more before the scheduled arrival date will receive a full refund.
- Cancellations made 7 to 13 days before the arrival date will receive a 50% refund.
- Cancellations made less than 7 days before the arrival date are non-refundable.

No-show policy

Guests who do not arrive on their scheduled check-in date without prior notice will be charged the full amount of their confirmed booking.

Early Departures

Guests who leave before their scheduled check-out date will be charged for their entire stay as per their confirmed booking.

Force Majeure and Special Circumstances

In case of emergencies or unforeseen events (such as natural disaster or severe weather events) please contact us directly to discuss possible rescheduling or alternative solutions.

For any cancellations or variations, please contact us on +64 21089 12124.

Confirmation of Direct Booking

We will reserve your booking via your advised email once you have either booked by phone or email. Once payment has been made your reservation will be confirmed via email.

Payment for Direct Booking

Direct Booking payment is only via bank transfer. We will email the payment details and terms and conditions when confirming your booking.